



The City of Cleveland
P. O. Box 1439 • 100 North Street
Cleveland, MS 38732

WATER USERS AGREEMENT

Account No.
Previous User
Application Date

1. hereby make application to the City of Cleveland, (hereinafter called the Utility) for water service.

In consideration of the Utility providing water service to me, I agree:

- 1. To pay all necessary installation and/or connection charges as required by the Utility for water service, which includes a refundable security deposit.
2. To install and maintain at my expense all necessary service lines, plumbing and fixtures to enable the property owned by me to be connected to the Utility's water meter.
3. To pay all monthly charges beginning with the first complete billing cycle after water service has been established at the Utility's water meter on my property.
4. To use the water in accordance with the rules and regulations established in the Utility's Water System Policies, which includes prohibiting me from connecting or allowing the connection of other residential dwellings or businesses to my water service.
5. To properly notify the Utility when I change mailing addresses, if I relinquish control of my property or for any other reason to request that water service to my property be terminated.
6. The applicant agrees that they have followed the guidelines set forth by the State Department of Health regarding onsite wastewater disposal.

In consideration of my payment of all charges necessary for the installation and/or connection of water, the Utility agrees:

- 1. To make every effort to provide a continuous supply of safe potable water to me. I understand that at times due to equipment or power failures, water main breaks, weather related damage, and other unpreventable circumstances that the supply of water to my property may be interrupted.
2. To charge me each month the established minimum charge plus applicable rates according to the actual flow usage registered on the Utility's water meter and recorded monthly by the Utility.
3. To notify me of any changes in rates, policies, or amendments to the regulations or policies of the Utility.

Applicants Signature: Date:

Required Fees

New Tap Deposits Inside City Limits:

Table with 2 columns: Description and Amount. Rows include 3/4" Homeowner (\$50.00), 3/4" Rental Unit (\$75.00), 1" Meter (\$50.00), 1-1/2" Meter (\$75.00), 2" Meter (\$100.00), and ** Additional \$80.00 per pipe inch over 2"

New Tap Deposits Outside City Limits:

Table with 2 columns: Description and Amount. Rows include 3/4" Homeowner (\$100.00), 3/4" Rental Unit (\$150.00), 1" Meter (\$100.00), 1-1/2" Meter (\$150.00), 2" Meter (\$200.00), and ** Additional \$80.00 per pipe inch over 2"

Water Rate Inside City Limits:

Per thousand gallons of water used \$ 2.10

Water Rate Outside City Limits:

Per thousand gallons of water used \$ 4.20

Sewer Rate Inside City Limits:

Per thousand gallons of water used \$ 1.60

Sewer Rate Outside City Limits:

Per thousand gallons of water used \$ 1.60

Garbage Rates:

Monthly garbage collection fee \$ 18.00

Minimum Billing Quantities:

Water inside city limits - 2,000 gallons
Water outside city limits - 2,000 gallons
Sewer inside city limits - 2,000 gallons
Sewer outside city limits - 9,000 gallons

Water Service Charges:

Cut Off Fee \$ 35.00
Returned Check Fee \$ 40.00
Tampering Fee \$100.00
Late Fee (if paid on first working day after the 10th)...\$ 25.00

** New water or sewer tap installation fees shall be paid at the Public Works Department.

Mosquito Control Fee:

Monthly Mosquito Control Fee \$ 7.00

*** This account will be past due if not paid by 10th of the month. A \$25.00 late fee will be applied after the close of business on the 10th. Services will be discontinued if not paid by the 20th.